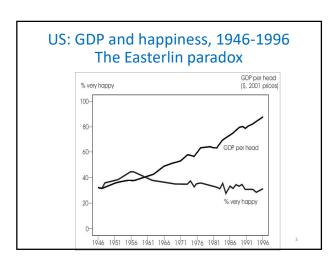


«Life is plenty of things that are more important than money. The problem is that they are extremely expensive»



2



Measures of well-being

Subjective Well-Being (SWB)

- happiness
- life satisfaction

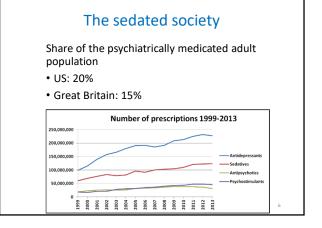
Objective data

- mental illnesses
- suicides
- psychiatric drugs
- addictions

American distress

- Epidemic of anxiety and depression
- 1999-2014: the ageadjusted suicide rate increased by 24%

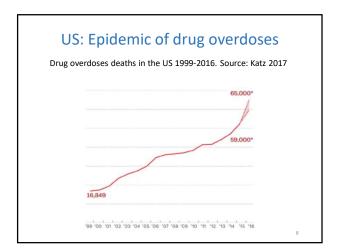


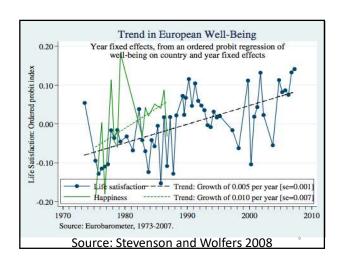


US: Soaring addictions

- 2.5 million cases of opioid abuse in 2015.
- In 2016 about 60,000 died for overdose
- 58,000 US soldiers died in the entire Vietnam War







What matters for happiness?

- Money? It matters little and mostly at low income levels
- Relationships matter



Loneliness has become a mass problem

- ¼ of Americans have no one to share their confidences with
- ½ If family members are not counted
- 15–30% of the general population, loneliness has become a chronic state
- Feeling lonely:
 - ➤ 80% of people under 18 years ➤ 40% of individuals over 65 years



The decline of American relationships Diminuition in: trust, solidarity honesty, social participation, civic engagement Lower quality and quantity of relationships: among friends, family members, neighbors

Social poverty vs. economic prosperity?

The decline in relationships, time and well-being points to a long-term social crisis

Is there a relationship between social crisis and economic dynamism?

13





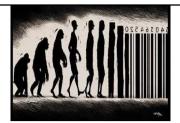
Private wealth





The Role of Materialistic Values

To be materialistic means to give:



- a high priority in life to extrinsic motivations such as money, consumption, success
- a low priority to intrinsic motivations such as relationships, pro-social behaviors in general

17

Materialism and well-being

Materialistic people:

- are less happy
- have greater symptoms of anxiety and irritability
- have a higher risk of depression
- are unhealthier

Materialism and Relationships

Materialistic individuals have lower quality relationships with others:

They are less:

- generous
- empathic
- Cooperative

They tend more to:

- · instrumental friendships
- cynicism
- distrustful of others

19

Advertising and happiness

"I'm an ad-man. In my line of work, nobody wants you to be happy, because happy people do not consume"



Frederic Beigbeder, famous advertising executive

20

Advertising and happiness

«Advertising at its best is making people feel that without a product, you are a loser. Kids are very sensitive to that ... You open up emotional vulnerabilities and it is very easy to do with kids because they're the most emotionally vulnerable»



Nancy Shalek, president of Shalek Agency



21

Pubblicità e felicità

«The mission of business is the organized creation of dissatisfaction»

Charles Kettering, director of R&D at GM in the 1920s



22

Therapy: Policies for relational goods

Changing:

- Cities
- Media
- Work
- Schools
- Healthcare
- Income inequality
- Democracy
- Culture

MANIFESTO
PER LA FELICITÀ

Come passare
dalla società del ben-avere
a quella del ben-essere





Advertising and children

 In the 2000s spending on advertising to children was 150 times the amount spent in the 1980s



- Soaring materialism. Seventy-five percent of American children want to get rich
- Children more exposed to advertising are more materialistic, less happy and have poorer relationships



Reducing advertising

- In Sweden tv-ads targeting children (under 12) are forbidden. Tv programs targeting children cannot be longer than half an hour per day
- Ban tv-ads targeting children
- Reduce tv programs targeting kids
- · Heavy taxation on advertising
- "Impossible ads"



27

Changing schools

What do people learn at school?



28

Academic achievements vs. happiness

- Time to enjoy is not time to perform
- Wrong: happiness is the key to academic achievements



 Schools are a factory of anxiety. 55% of students are anxious even if they are well prepared. 66% feel stressed about poor grades (OECD 2017)

Extrinsic vs. intrinsic motivation

- School of materialism: Intrinsic motivations are unimportant
- Wrong: intrinsically motivated students score higher (OECD 2017)





Competition vs. cooperation

- Schools teach to compete
- The underlyng belief is that competition



- Wrong: comparisons undermine self-esteem
- Self-confidence, and not peer pressure, is the key to learning



Cognition vs. emotions

- Focus on cognitive intelligence
- Wrong: emotional intelligence matters more



• The idea of conflict between cognition and emotions dates back to positivism and is outdated

32

Tests vs. learning

- Tests performance is what matters
- Wrong: focus on tests destroys critical and original thinking
- Hurry has a similar effect











 The bad news: schooling does not work



 The good news: we know what works



Evidence: participatory teaching

- Teaching methods differ. We can exploit this variability to understand which teaching practices work better.
- Participatory teaching: Students work in groups on common projects and ask teachers questions. The central relationship in the classroom is between the students
- Vertical teaching: teachers primarily lecture and ask students questions, while students mostly take notes or read textbooks. The central relationship in the classroom is between the teacher and the student

18

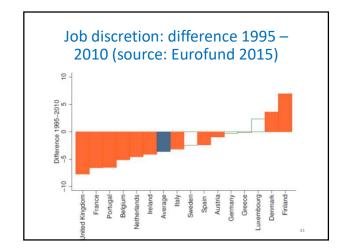
Evidence: participatory teaching increases relational skills and happiness

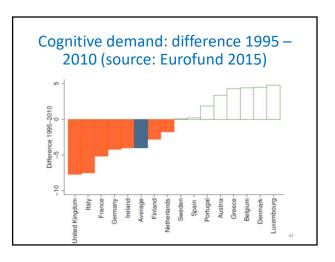
- Participatory practices promote individuals' cooperative capacities with other students and teachers and non-cognitive skills, such as self-esteem and positive social attitudes (Algan et al. 2013 study on hundreds thousands of students from dozens of countries)
- People feel happier in nations where participatory teaching prevailed (Brulé and Veenhoven 2014).

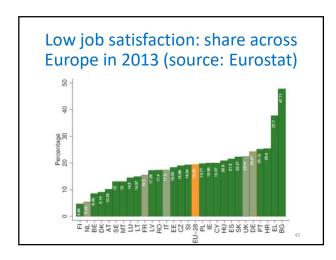
39

Evidence: Social and Emotional Learning

 Social and Emotional Learning (SEL) programs have a positive impact on social and emotional skills, attitudes toward self and others, positive social behavior, behavioral problems, emotional distress and academic performance (+11%) (Durlak et al. 2011, study on 270.000 students from kindergarten through high school)







Disengagement

% of employees	Year		Europe
	2009-10	2011-12	2011-12
Engaged	11	13	14
Not engaged	62	63	66
Actively disengaged	27	24	20
Total	100	100	100

(Source: Gallup World Poll)

4.4

Changing work experience: what should we do?

 Redesign the content of work processes so as to make them more interesting (e.g. job redesign, job rotation



45

Changing work experience: what should we do?

• Increase the degree of discretionality and autonomy of workers



...

Changing work experience: what should we do?

• Increase the compatibility between work and other aspects of life.



Changing work experience: what should we do?

• Reduce those aspects of work organization that produce stress: pressure, controls, incentives



Happier but less productive?

- According to many economists, stress, dissatisfaction, pressures, tensions, competition, conflicts and difficult relations, repetitive and boring tasks are the price to pay for high production
- But studies on organizations do not confirm this belief
- Workers who are more satisfied have a higher "organizational citizenship", that is the capacity of cooperation with others and with the organization in which they work in ways that are not strictly connected to their assigned tasks

The limits of incentives

- Incentives tend to shift the efficiency of the performance to that which can be measured to the detriment of that which cannot
- Incentives work well when performance is highly measurable and when the task is extremely boring and repetitive
- But this is not the general case
- The message: it is not possible to build an efficient economy completely free of incentives. But we must invert the tendency of considering them as all that matters.

50

Changing our cities

For 5000 years, cities have been built as a place where people could meet



Then cars arrived



The main victims: generational inequalities





"One generation ago, ten-year-olds had more freedom than a teenager does today"

- In a single generation since the 1970s, the 'radius of activity' of children declined by 90%
- 1969 2001: the share of students walking to school decreased from 41% to 13%
- Similar data from Europe
- Consequences:
 - **≻**Obesity
 - > Relational deprivation

New Urbanism: the shortcomings of car-dependence

- Where cars play a less dominant role people are happier and have more relationships.
- The relational city: High residential density, mixed use, pedestrian areas, parks, sport centers, walkability, car restrictions, public transport, cycling.



